

SHAWN A. CHARLES

ShawnCharles.com | ShawnCharles.com/linkedin | ShawnCharles.com/github | ShawnCharles.com/twitter

Skilled developer advocate, with a versatile software engineering skill set, that is dedicated and excels at resolving employer challenges with process improvements and innovative solutions that are proven to increase efficiency, customer satisfaction, and company standards

TECHNICAL SKILLS

HTML, CSS, Javascript, Typescript,
Solidity, Python, Java, PHP,
Command-line Automation & Selenium

Node.js, Express.js, jQuery, AJAX
React.js, Angular.js, Vue.js,
Phaser.js & Wordpress

MongoDB, Mongoose, Git,
Machine-Learning, Blockchain, AWS,
API's, & Cloud Infrastructure

EXPERIENCE

Developer Relations Engineer - The Hunt

January 2022 - Present

Boston, Massachusetts

- ❑ Lead developer advocacy and built a developer community up to 30,000 members with over 10,000+ views every week
- ❑ Hosted 150+ tech events for over 600+ hours and resulting in 100+ Sponsorships and over 150,000 listeners
- ❑ Grew the community landing page to 10K+ clicks per quarter by building tutorials, blogs, videos, and documentation

Software Development Engineer Apprentice - Audible

January 2021 - December 2021

Boston, Massachusetts

- ❑ Developed AI/ML infrastructure in Typescript, Java, and Python for the DataScience Engineering Team
- ❑ Saved the team \$200,000 per year on compute hours by building a data polling service in my first 30 days
- ❑ Developed infrastructure for deploying and training machine-learning models and AWS services

Software Engineer - CharlesCreativeContent

January 2019 - January 2021

Boston, Massachusetts

- ❑ Developed social-media automation applications using Selenium to save engineers over an hour daily
- ❑ Built 50+ full stack web applications and maintained detailed git documentation in a team environment
- ❑ Finished 1000+ coding challenges ([Leetcode.com](https://leetcode.com), [HackerRank.com](https://www.hackerrank.com), & [Codewars.com](https://www.codewars.com) top 1%)

Apps:

- ❑ [Travelara.org](https://travelara.org) - FullStack Application - Dream vacation application where you can plan the perfect trip
- ❑ [Rigley 2: "Flappy Bug"](#) - Phaser.js Application - In this game sequel, you are a bug jumping over firewalls
- ❑ [FundTheChange](#) - FullStack Application - Find organizations to support and track charitable donations

Operations Manager - RoomEscapers, Lara's Labyrinth, & Omescape DC

September 2016 - January 2020

Boston, MA - New Haven, CT - Washington, DC

- ❑ Generated over \$1,000,000, produced \$250,000 (25% increase in sales) in my first 12 months through product analysis, market research, marketing campaigns, and advertising
- ❑ Facilitated 3000+ team-building events for celebrities, departments of the White House, and Fortune 500 companies
- ❑ Recruited and Trained 20 Team Members while making protocol to develop a customer-focused work culture

EDUCATION

George Washington University, Washington, D.C.

Columbian College of Arts and Sciences

Majoring in Physics - Expected

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Having successfully led developer advocacy initiatives and built a thriving tech community from the ground up, I am excited about the opportunity to foster and grow an engaged and collaborative developer community as a part of your developer relations team.

In my previous role, I was responsible for leading developer advocacy efforts and fostering a vibrant tech community. This role required a deep understanding of how to write code, publish blog posts, engage in technical discussions, and help identify developer needs. I spearheaded the growth of our social media community, amassing over 30,000 members with weekly views exceeding 10,000. By hosting over 150 tech events, I managed to secure 100+ sponsorships, drawing in over 150,000 listeners. My initiatives in community building were complemented by developing full-stack applications in Typescript, Java, and Python, enhancing our community's technical resources and engagement. These efforts led to the community landing page receiving over 10,000 clicks per quarter and directly contributed to the onboarding of 40 engineering teams to our SaaS product. My successes in building and scaling communities makes me very confident I can be a valuable member of your developer relations team.

I am eager to bring my skills in technical community building, content creation, and growth strategy implementation to your team, but most of all, balance insights and data with creativity and intuition to create unique and differentiated ways to connect and grow your developer community. Thank you for considering my application and I look forward to discussing how my experience and passion for working with developers and building developer communities can contribute to your success.

Sincerely,
Shawn Charles